

## MANAGEMENT SYSTEM POLICY

LSI STONE, Lda activities is guided by a policy of quality and environment that establishes a set of principles and guidelines that aim at the continuous improvement of the system and protection of the environment, assuming as fundamental pillars:

- Satisfy customer expectations whenever possible in order to guarantee trust and loyalty;
- To fulfil, in a continuous way, the services in the established deadlines, respecting the environmental practices, with quality that satisfies and surpasses the expectations of the clients and of interested parties;
- Ensure that all products and services are purchased respecting all ethical, social and environmental issues;
- Foster mutual respect and uphold the right to equality in the working environment without discrimination or discrimination and to abolish all forms of child labour;
- Promote employees individual competencies in order to ensure the correct performance of their responsibilities and to achieve the company's objectives by promoting the safety and well-being of employees through the development of awareness, training and prevention actions, contributing to the increase productivity, efficiency, motivation and quality of services provided;
- Environmental protection, including prevention of pollution through the application of good environmental management practices, with emphasis on the careful management of waste, favouring reduction, reusing and recycling/recovery, and preservation of natural resources, thus contributing to the continuous improvement of the environmental performance;
- Promote continuous improvement by evaluating the performance of the Integrated Management System, establishing and reviewing the objectives established for the continuous improvement of the Organization;
- Comply with the legislation, the standards of reference NP EN ISO 9001:2015 and NP ISO 14001:2015, and other requirements that subscribe in the ambit of Quality and the Environment.
- Ensure investments that increase efficiency and continuously improve the effectiveness of the SGI and contribute to the competitiveness, success and economic and financial sustainability of the company's activity;
- Ensure successful risk minimization through appropriate associations.

The Direction therefore requests all its employees, service providers and products and other interested parties, within the scope of their duties, to consider this culture of Quality, Environment as a priority and to integrate it as a basic principle in the performance of their activities, thereby contributing to a sustainable development that benefits all.

Pedreiras, 31-10-2022

A GERÊNCIA

